

UNIVERSITY OF
BIRMINGHAM

IT Services

Thursday 17th September 2009

The University of Birmingham entered an agreement with Nike on 1st August 2008 for HP and Sun Hardware Maintenance and Software Support. HP hardware maintenance and software support is provided by Newcorp Computer Services Limited and Sun hardware support is provided by Olympic Support.

The service provided by both Newcorp and Olympic is excellent. They both respond well within the SLAs and attend site to our timescales. Both companies exceed the manufacturer's quality of service. We couldn't be happier.